



# eSign Transaction Management Suite™

## SmartSigning™ Room Product Spotlight

With eSignSystems' eSign Transaction Management Suite (eTMS), organizations can immediately achieve:

**Regulatory Compliance** — eTMS is compliant with numerous regulations, legislation and standards including: HIPAA, ACORD, ESIGN, UETA, Revised Article 9 of the UCC, SPeRS and GPEA.

**Greater Efficiency** — Faster, more efficient business processes, even for complex transactions involving multiple decision makers, approval points and signatures.

**Cost Savings** — Significant cost savings and return on investment through elimination of document transportation costs such as mail, overnight and courier expenses; elimination of material and processing costs, such as, copying, printing and paper; and elimination of storage costs such as filing systems, warehousing and security.

**Better Control** — Improved control over access to electronic information, with the ability to authenticate the identities of participants in b2b, b2c, g2g, g2b and g2c transactions.

**Increased Productivity** — Enhanced productivity, with better use of staff and equipment resources.



**eSignSystems™**

A Division of Wave Systems Corp.

### INTRODUCTION

The eSign Transaction Management Suite (eTMS) from Wave Systems enables organizations to manage business processes and transactions entirely online. eTMS is flexible, with modular components that can be easily customized to suit an organization's specific requirements.

eTMS enables organizations to create, sign, store, access and manage the lifecycle of legally binding electronic records. eTMS is an integrated suite of applications that provides the functionality necessary to meet the technical and legal requirements of transactions governed by HIPAA, ACORD, ESIGN, UETA, Revised Article 9 of the UCC, SPeRS and GPEA.

The eTMS product set includes:

- SmartIdentity™
- SmartForms™
- SmartSignature®
- SmartSignature® Server
- SmartSigning™ Room
- SmartSAFE™
- SmartConnect™

### PRODUCT SPOTLIGHT

#### SmartSigning Room

Still processing paper for purposes of collecting signatures on insurance forms? Remove this expensive practice of signing and storing your paper insurance documents for good. Built on industry standards, SmartSigning Room enables you to scale the eSigning and eDelivery across your entire network while maintaining a secure and auditable record.

This flexible solution is ideal for all forms or documents that require legal signatures and long-term document management. Documents are time stamped and expiration dates are checked, providing important transaction history.

### PRODUCT FEATURES

SmartSigning Room can be auto-created via a web service and invitation emails sent to all signers.

Functionality can be private labeled at the individual customer level.

- Rooms can be branded with each customer's logos and color schemes.
- Signing ceremony can be configured to requirements and risks of transaction type.

Ability to manage SmartSigning Room, including adding or removing documents and signers.

Full logging and reporting of SmartSigning Room creation, modification and activity.

Room provides secure signer access to review, comment and sign selected documents:

- Online and real-time access to view, print and electronically sign all Insurance Forms
- HIPAA, ACORD, ESIGN and UETA compliant
- Reduced drop-off rates
- No more unnecessary claims payouts from missing or incomplete documents
- Increased agent productivity
- Elimination of costly paper printing, overnight shipping, faxing, mailing, and filing
- Security and authentication for any document or record
- Improved workflow and process efficiencies
- Quick implementations for quick delivery
- Support "Green" initiatives.

Notification to organization if signer adds comment to document.

Provides a "zero download" transaction, requiring only Internet access.

Supports the use of already issued username/password credentials or new account creation.

# SmartSigning™ Room Product Spotlight

Provides a secure signing ceremony through user authentication and signing quality control checks, including:

- Has document been reviewed prior to signing?
- Has the document expired?
- Is this signer an allowed signer?
- Do other signers need to sign prior to this signer?
- Does this signature require the signer to belong to a certain role?
- Are countersignatures accepted?
- Is the document a Transferable Record?
- Confirms intent to sign.

Places a tamper evident digital signature on the signing record to ensure document integrity.

Time and date stamps transaction.

Confirms document was successfully received and validated by SmartSAFE.

## IMPLEMENTATION

In each case, Wave Systems works hand-in-hand with its clients to implement the eSign Transaction Management Suite. An Implementation Manager (IM) guides each client through the process. The IM helps mold a solution to fit particular needs, then helps a client re-check to make sure all steps and testing are complete before the client goes live.

If substantial customization is needed, a member of our professional services team will be sent to the client to develop a project specification plan to handle the customization process. There is a one-time charge for the development of the project specification document and for any customized development.customized development.

## CONTACT INFORMATION

### eSignSystems Sales Offices:

1-602-840-1199  
1-803-632-7000  
sales@esignsystems.com  
partners@esignsystems.com

### Corporate Headquarters

Wave Systems Corp.  
480 Pleasant Street  
Lee, MA 01238  
1-877-228-WAVE  
1-877-228-9283  
sales@wavesys.com

### Princeton Office

Wave Systems Corp.  
PO Box 3543  
Princeton, NJ 08543

### Cupertino Office

Wave Systems Corp.  
19925 Stevens Creek Blvd.  
Cupertino, CA 95014-2305

### France

Wave Systems Corp.  
4 rue du Commandant Charcot  
44700 Orvault  
France

Part # 03-000236    Version 1.01

Copyright © 2009 Wave Systems Corp. All rights reserved. Wave "Juggler" and EMBASSY logo are registered trademarks of Wave Systems Corp. All other brands are the property of their respective owners. Distributed by Wave Systems Corp. Specifications are subject to change without notice.

More information is available at:  
[www.esignsystems.com](http://www.esignsystems.com) and  
[www.wave.com](http://www.wave.com).



**eSignSystems™**

A Division of Wave Systems Corp.